



# GLOBAL LEAD CONSULTANTS CO.

 **Dr. Tariq Aldowaisan**, Founder & General Manager

PROFILE, SERVICES & SOLUTIONS



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# GLOBAL LEAD CONSULTANTS

GLC is a leading provider of training and consultancy services in a wide range of areas, including:

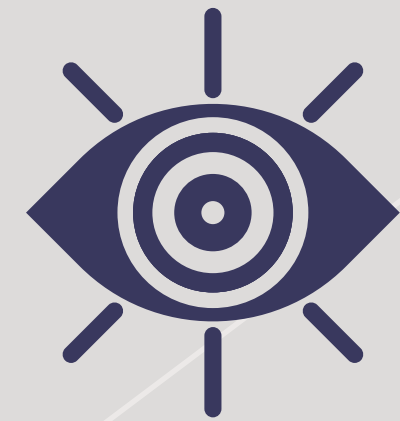


GLC HAS EXTENSIVE EXPERIENCE IN THESE FIELDS, PROVIDING SOLUTIONS THAT ALIGN WITH THE LATEST INDUSTRY BEST PRACTICES.

GLC HELPS ORGANIZATIONS ACHIEVE PERFORMANCE EXCELLENCE BY IDENTIFYING AREAS OF IMPROVEMENT, DEVELOPING STRATEGIES TO ADDRESS THEM, AND MEASURING AND REPORTING RESULTS.

WHEN SELECTING GLC , YOU ARE CHOOSING A FIRM THAT IS RENOWNED FOR ITS EXPERTISE, CUSTOMER-FOCUS, PROBLEM-SOLVING ABILITY, COLLABORATION, CUSTOMIZATION, AND REPUTATION.

# GLC VISION & MISSION



## VISION

GLC'S VISION IS TO BE THE LEADING PROVIDER OF TRAINING & CONSULTANCY SERVICES IN THE REGION & BEYOND, AND TO HELP ORGANIZATIONS ACHIEVE PERFORMANCE EXCELLENCE & SUSTAINABLE GROWTH.



## MISSION

GLC'S MISSION IS TO PROVIDE HIGH-QUALITY TRAINING & CONSULTANCY SERVICES THAT MEET THE NEEDS & EXPECTATIONS OF ITS CLIENTS, AND TO DELIVER SOLUTIONS THAT ALIGN WITH THE LATEST INDUSTRY BEST PRACTICES & STANDARDS.

# QUALITY COMMITMENTS



## CUSTOMER SATISFACTION

GLC strives to exceed its customers' expectations & to build long-term relationships based on trust & mutual benefit.



## PROFESSIONALISM

GLC adheres to the highest standards of ethics, integrity, & accountability in its work & interactions with its clients, partners, & stakeholders.



## INNOVATION

GLC embraces change & seeks to continuously improve its services & processes by using cutting-edge technology & methods



## TEAMWORK

GLC fosters a collaborative environment where its team members work together to achieve common goals and share knowledge & expertise.



## EXCELLENCE

GLC strives to exceed its customers' expectations & To build long-term relationships based on trust & mutual benefit.



# GLC SERVICES & SOLUTIONS

SAMPLE CLIENTS  
& SERVICES 



## ISO MANAGEMENT SYSTEMS

We help organizations implement, audit & certify ISO management systems, such as ISO 9001, ISO 14001, ISO 45001, ISO 21001, ISO 37001 & more.



## ORGANIZATION EXCELLENCE

We use the EFQM & Baldrige excellence frameworks to help organizations achieve performance excellence & sustainable growth.



## CUSTOMIZED E-LEARNING

We create online courses or modules that are tailored to the specific needs and preferences of the learners. We use various tools such as Articulate Storyline, Adobe Captivate, etc.



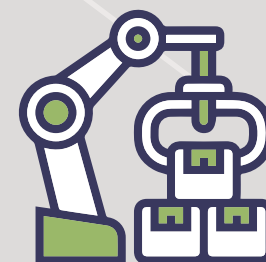
## LEAN & SIX SIGMA

We provide L&SS services such as gap analysis, process mapping, process improvement, value stream mapping, root-cause analysis, & data analysis. We also offer L&SS certification training (yellow, green, & black belts) & consulting services.



## BUSINESS SURVEYS

We conduct online and in-person business surveys to gather feedback from customers and employees on various topics such as customer satisfaction, employee engagement, product feedback & more.



## AI & DATA ANALYTICS

We employ advanced tools and algorithms to analyze large datasets and extract insights for better decision-making and predicting trends in customer behavior, operational efficiency, and risk management, etc.



## FEASIBILITY STUDIES

We conduct research and analysis to determine the viability of a proposed project or business idea. We use various methods such as market research, SWOT analysis, cost-benefit analysis etc.

# SAMPLE CLIENTS & SERVICES

GLC has served a wide range of clients from various sectors and industries, such as education, health, manufacturing, oil and gas, banking, and more.

The following are just some examples of the clients we have served and the services we have provided:



### KUWAIT PETROLEUM

Corporation ( KPC )

GLC has developed several customized e-learning programs on emergenc response planning, management of change, & laboratory safety for KPC in 2022 & 2023. GLC also regularly conducts in-person training programs on leadership, management, & occupational health & safety for the Petroleum Training Centre.



### KUWAIT INSTITUTE for Banking Industries

( KIBS )

GLC executed a consulting project on ISO 9001:2015 QMS & ISO 21001:2018 EOMS for KIBS in 2024.



### SABAH AL-AHMAD CENTER for Giftedness & Creativity

( SACGC )

GLC implemented a companywide performance measurement system for SACGC in 2018.



### UNITED GULF Construction Company

( UGCC )

GLC provided UGCC with consulting services in quality control, quality assurance, and organizational excellence, including ISO 9001 for quality, ISO 14001 for the environment, & ISO 45001 for occupational safety & health in 2023.

# SAMPLE CLIENTS & SERVICES



## KUWAIT INDUSTRIES UNION ( KIU )

GLC conducted several studies for KIU. A recent study explored ways to harmonize the inspection activities of the safety regulatory bodies in Kuwait. GLC also partnered with KIU to deliver training programs on quality control, Six Sigma, & Industrial Inspection for Manufacturing Managers & Supervisors.



## PUBLIC AUTHORITY FOR INDUSTRY ( PAI )

GLC played a critical role in supporting the Public Authority for Industry (PAI) in developing the HH the Amir Award for Distinguished Factories over its last three editions. a GLC consultant is a senior judge for the award.



## FROZEN PIZZA Factory

GLC used industrial engineering and simulation methods to help a client design the best functional layout for a frozen pizza factory in 2018, taking into account industrial, financial, & safety constraints.



## KUWAIT NATIONAL PETROLEUM COMPANY ( KNPC )

GLC was commissioned by KNPC in 2015 to conduct a study on the economic, social, environmental, and health impacts of two major oil projects.



# ABOUT DR. TARIQ ALDOWAISAN

Founder & General Manager



**Dr. Tariq Aldowaisan**  
Founder & General Manager



Holds a PH.D. from Arizona State University in Industrial & Management Systems Engineering **1990**.



FORMER PROFESSOR at Kuwait University in Industrial & Management Systems Engineering **1990-2017**.



PARTNER AND CEO at Arabian Road Construction, Kuwait, since **2023**.



PARTNER AND FINANCIAL DIRECTOR at Arabian Road Technology, Dubai, since **2022**.



FOUNDER AND GENERAL MANAGER at Global Lead Consultants since **2005**.



WINNER OF THE **2014** SCIENTIFIC PRODUCTION AWARD in Engineering Sciences from the Kuwait Foundation for the Advancement of Sciences.

# ABOUT DR. TARIQ ALDOWAISAN

Founder & General Manager

FOR MORE  
INFORMATION 



Has INTERNATIONAL PROFESSIONAL QUALIFICATIONS in The Field Of Quality & Organizational Excellence from the American Society for Quality (Certified Quality Auditor, Six Sigma Black Belt, Certified Manager of Quality / Organizational Excellence, Certified Quality Engineer, Certified Supplier Quality).



Published thirty-five peer-reviewed scientific papers in international journals, and dozens of professional articles in both Arabic and English.



Has INTERNATIONAL PROFESSIONAL QUALIFICATIONS in the field of Occupational Safety & Health from the American Board of Certified Safety Professionals (Certified Safety Professional, Associate Safety Professional, Certified Educational Trainer).



AUTHOR of the book "Development in Kuwait" in 2018.



MANAGED AND PARTICIPATED in the execution of more than 95 consulting projects and designed and delivered hundreds of training programs, in the areas of quality, organizational excellence, performance measurement, development indicators, and occupational safety and health.



AUTHOR of the book "Quality Cardinals" in 2019.



DESIGNER AND SR. JUDGE in His Highness the Amir's Award for Outstanding Factories in the fourth (2015), fifth (2019), and sixth (2023) versions.

# FOR MORE INFORMATION

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# Thank You

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